Southeastern fosters a spirit of community and collaboration with services to academic, public, school, hospital, and special libraries as well as cultural heritage organizations in the Hudson Valley.

As physical locations closed this year, we saw a 60% increase in use in accessing the online holdings of our members.

Through comprehensive professional development, events, and webinars, we foster a culture of learning. Access to online events allowed us to serve a record number of people this year.
Here are three examples of ways Southeastern provided opportunities for members to connect during a difficult year:

- In the first weeks of the pandemic, we hosted online meetings for members to discuss how they were providing remote services and coping with the tumult.
- Our innovative Ask-the-Lawyer service provided answers to questions about the state’s rapidly changing pandemic policies.
- We hosted forums for library workers to process issues of equity, diversity, and inclusion.

I’m proud to share data and details about our accomplishments this year. The staff and Board of Trustees deserve credit for staying focused on delivery of our core services as well as agile responses to changing situations. In December, our Board President Chuck Thomas retired, and I extend special thanks to him for his kindness and ability to run an efficient meeting!

In July, we held focus groups and conducted a survey of members to guide future planning. We learned that members are overwhelmingly pleased with the return on their investment. We got the message to provide more of the same great services, and that is what we will do.

This document is a snapshot of Southeastern’s 2020 activities. These are the programs and services we provide for the benefit our members so that they may serve their patrons better. In addition to the budgetary overview, we hope you take time to review the list of the people responsible for Southeastern’s achievements. It’s the work of the Board, staff, committees, and member organizations that make what we do possible. Our success belongs to them and to you. Here’s to a healthy 2021. We look forward to seeing you all in person again!

Tessa Killian, Executive Director
Ask-the-Lawyer Service for members to request information on intellectual property, digital rights management, contracts, and other issues that impact library operations

Coordinated Collection Development Aid $101,195 distributed to 14 academic libraries

Docline was used to fill 313 requests on behalf of members

Empire Library Delivery 14 libraries participated in the state-wide delivery system

Hospital Library Services Program members received $50,050 in grants and a 30% discount on electronic books and journals.

HRVH Historical Newspapers 55 titles, with 415,959 visits and 22 million page views

Medical Information Services Program $6,210 in fees subsidized for the requests of 11 members

New York Heritage 235 collections from 73 members, and 863,973 page views of our members’ NYH collections

OCLC 44 requests placed on behalf of 10 members

On-Demand Learning 13 staff from 11 members subscribed

Online Exhibits 43 digitized, curated exhibits

Professional Development 2,679 people attended at least one of our 84 events

SouthEastern Access to Libraries (SEAL) provided interlibrary loan services for 177 libraries; 1,220 overall requests placed, with 836 requests filled, a 68.5% fulfillment rate.

Special Interest Groups 58 meetings from 11 groups that meet regularly

Special Library Catalog there were 80,779 page views of 170,031 holdings for 14 special and hospital libraries

Southeastern Staff held 13 community calls for members to check in and share resources in response to the pandemic

Tech-Talk 440 individuals from member organizations received the weekly email

Visiting Information professionals To provide Adequate Library Staffing (VITAL Staffing) 3 hospitals enrolled, providing professional librarian services to hospital staff
Our Mission
Southeastern New York Library Resources Council connects the region's community of libraries and cultural heritage organizations to information, resources, support, and professional development opportunities to enhance the capacity for services, advocacy, outreach and engagement for members.

Our Vision
In order to meet the needs of our members with excellence, we aspire to be an inclusive, member-focused organization that serves the libraries and cultural heritage communities in our region with a comprehensive suite of accessible resources and services.
OUR PEOPLE

BOARD OF TRUSTEES
July 1, 2020-December 31, 2020

Chuck Thomas, Newburgh Free Library (President)
Mary Ellen Leimer, Newburgh Enlarged School District (Immediate Past President)
Amy Schuler, Cary Institute of Ecosystem Studies (Vice President)
Laura Streett, Vassar College (Secretary)
Ellen Rubin, Community-at-Large (Treasurer)
A. Floyd Lattin, Community-at-Large (Assistant Secretary & Treasurer)

Governing Members
Adelphi University Hudson Valley Center
Astor Services for Children and Families Bard College
Cary Institute of Ecosystem Studies
Culinary Institute of America
Dominican College
Dutchess BOCES S.L.S.
Ellenville Regional Hospital
Finkelstein Memorial Library
Franklin D. Roosevelt Presidential Library & Museum
Good Samaritan Hospital
Greater Hudson Valley Health System
Greene County Courthouse
The Hastings Center
HealthAlliance of the Hudson Valley
Helen Hayes Hospital
Marist College
Marlboro Free Library
Mechon L’Hoyrooa Community Library
Mental Health America of Dutchess County
Middletown Thrall Library
Mid-Hudson Library System
Montefiore Nyack Hospital
Montefiore St. Luke’s Cornwall Hospital
Mount Saint Mary College
Nathan S. Kline Institute for Psychiatric Research
Newburgh Free Library
Nuvance Health / Northern Dutchess Hospital
Nuvance Health / Putnam Hospital
Nuvance Health / Sharon Hospital
Nuvance Health / Vassar Brothers Medical Center
Orange-Ulster BOCES S.L.S.
Ramapo Catskill Library System
Rockland BOCES S.L.S.
Salvation Army Library
St. Thomas Aquinas College
Sullivan BOCES S.L.S.
SUNY Columbia-Greene Community College
SUNY Dutchess Community College
SUNY New Paltz
SUNY Orange Community College
SUNY Rockland Community College
SUNY Sullivan Community College
SUNY Ulster County Community College
Touro College of Osteopathic Medicine - Middletown
Ulster County BOCES S.L.S.
Unification Theological Seminary
United States Military Academy Library
Vassar College Library

HRVH Members
Albert Wisner Public Library
Bronxville History Center
Chatham Public Library
Chester Historical Society
City of Newburgh: Newburgh Heritage Center
Cornwall Public Library
Ellenville Public Library & Museum
Elting Memorial Library
Friends of Historic Kingston
Goshen Public Library & Historical Society
Greater Hudson Heritage Network
Greene County Library Association
Greenwood Lake Public Library
Harness Racing Museum & Hall of Fame
Historic Huguenot Street
Historic Red Hook
Historical Society of Newburgh Bay and the Highlands
Historical Society of Rockland County
Howland Public Library
Hudson Area Library
Hudson River Maritime Museum
Hudson River Valley Institute
Irvington Public Library
Josephine-Louise Public Library
Liberty High School Library Media Center
Library Association of Rockland County
Locust Grove Historic Estate
Millbrook Library
Moffat Library of Washingtonville
Museum Village
New Rochelle Public Library
Nyack Library
Orange County Historical Society
Palisades Parks Conservancy, Inc.
Plattekill Library & Historical Society
Putnam County Historian’s Office
The Reher Center for Immigrant Culture & History
Saugerties Public Library
Scarsdale Public Library
Somers Historical Society
Stone Ridge Library
Staatsburg Public Library
SUNY Foundation Hudson Valley
Visual Arts Consortium
Town of New Paltz
Trinity Pawling School
Tuxedo Park Library
Ulster County Genealogical Society
Ulster County Historical Society
West Hurley Public Library
Woodstock Public Library District
World Sound Foundation: Sound and Story Project of the Hudson Valley

STAFF

Tessa Killian, Executive Director
Kelsey Milner, Resource Sharing and Cataloging Librarian
Jennifer Palmentiero, Digital Services Manager
Sarah Holsted, Hospital Library Services Program Manager
Carolyn Bennett Glauda, Education and Outreach Librarian
Moshe Siegel, Office Manager
Liz Gurdin, Finance Manager
Zachary Spalding, Systems Manager
**COMMITTEES**

**Digital Advisory**
Matthew Thorenz, Moffat Library of Washingtonville (Chair)  
Carla Lesh, Hudson River Maritime Museum  
(Chair Liaison)  
Carrie Allmendinger, Historic Huguenot Street  
John Ansley, Marist College  
Joseph Barbieri, New City Library  
Kirsten Carter, FDR Presidential Library & Museum  
Lynne (Ashta) Golliher, Ellenville High School  
Morgan Gwenwald, SUNY New Paltz  
Christopher Pryslopski, Hudson River Valley Institute  
Sarah Wassberg-Johnson, Hudson River Maritime Museum

**Regional ILL**
Karen Konopa, Middletown Thrall Library (Chair)  
Mark Colvson, SUNY New Paltz  
(Chair Liaison)  
Paul Agne, Red Hook Public Library  
Jessica Cartelli, Vassar College Libraries  
Gretchen Chandra, Ramapo Catskill Library System  
Linda Furlani, Marist College  
Sharon Gillespie, United States Military Academy  
Judy Gitlin, Dominican College  
Kim Hooper, Orange-Ulster BOCES School Library System  
Joan Maldarelli, Newburgh Free Library  
Stuart Moss, Nathan S. Kline Institute  
Jessica Sherman, Poughkeepsie Public Library District  
Tara Stohr, Mid-Hudson Library System

**Continuing Education**
Kate Bellody, SUNY New Paltz (Chair)  
Maura Albertson, Ulster BOCES SLS (Board Liaison)  
Jeremy Hall, Bard College  
Clarisa Rosario-DeGroate, Mount Saint Mary College  
Marla Gruner, SUNY Ulster Community College  
Alison Herrero, Howland Public Library  
Beth Zambito, Newburgh Free Library  
Casey Conlin, Mid-Hudson Library System  
Jen Park, Ramapo Catskill Library System

**Hospital Library Services Program**
Frank Appell, Jr., Good Samaritan Hospital (Chair)  
Mary Jo Russell, Nuvance Health Vassar Brothers Medical Center (Board Liaison)  
Maryallison Farley, Ellenville Regional Hospital  
Tracey Fortich, HealthAlliance of the Hudson Valley

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**TWILA SNEAD AWARD**

This annual award recognizes an outstanding member library, cultural heritage organization, program, service, or staff member.

2020: Valerie Mittenberg, SUNY New Paltz  
2019: Cross County Reading Challenge, Sullivan BOCES School Library System  
2018: adLIB, Vassar College Libraries  
2017: Amy Hillick, SUNY Orange  
2016: Judy Capurso, SUNY Ulster  
2015: Rhonda L. Altonen, MLS, MS  
2014: FRANKLIN – Access to the FDR Library's Digital Collections

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**ESLN**

"Advancing New York libraries and archives through innovative programs and meaningful collaboration."  
Southeastern is one of the nine Reference and Research Library Resources Councils that make up Empire State Library Network. Statewide services include continuing education, digitization, access to electronic resources, delivery, and advocacy.

The purpose of the Empire State Library is to:

- Leverage the network of colleagues, resources, and expertise we enjoy among our organizations.  
- Increase and grow our influence in New York State on behalf of our councils and council members.  
- Increase our organizational skill sets around strategic thinking to improve problem solving, innovation, and collaboration.