

## APPENDIX B

### Reasons for No – ISO ILL 10161 Codes and Definitions

<b><i>Reason for No ISO ILL Code</i></b>	<b><i>Definition</i></b>	<b><i>Reason for No ISO ILL Code</i></b>	<b><i>Definition</i></b>
At bindery	Title is held, but the piece needed is at the bindery.	Not owned	Requested title is not owned by the lender. (NIL)
Charges	Lender charges for the provision of the requested item.	On hold	Item requested by another institution or person and will be supplied to that institution as soon as possible.
Cost exceeds limit	Notification by the lender that the minimum cost to supply the request is greater than the amount authorized.	On order	Item has been ordered but has not been received by library.
In process	Item has been received but is not yet ready for use.	On reserve	Item is held but is on reserve for class use. (RESERVE)
In use	Item is held, but is currently being used by another reader.	Policy problem.	No policy in place to permit completion of the request.
Lacking	Title is held, but not the piece or pages requested.	Poor condition	The material is held, but its physical condition prohibits lending or photocopying.
Lacks copyright compliance	Compliance with the copyright law or guidelines must be indicated before copying can be done.	Preferred delivery time not possible.	Unable to fill request within time preferred by the borrower.
Locations not found	No library locations have been identified.	Prepayment required	Lender's indication that prepayment must be received before processing the transaction.
Lost	Declared missing and/or withdrawn from the collection.	Requested delivery services not supported.	Unable to send item via type of delivery method requested.
Non-circulating	Item is held but is not available for loan. (NON-CIRC)	Verification not found	No bibliographic identification has been found.
Not found as cited	Citation is believed by the lending library to be either incomplete or incorrect. (NFAC)	Volume/issue not yet available	Title is owned by library, but requested piece has not yet been received.
Not on shelf	Item is listed in catalog, (and shelf list) but is not charged out and is not on shelf. (NOS)	Other unfilled response	Indication by the lender of any nonstandard reason that the requested item cannot be supplied.