

Southeastern New York Library Resources Council Five Year Plan of Service July 1, 2001 -- June 30, 2006

Mission Statement:	The Southeastern New York Library Resources Council (SENYLRC) is a consortium of academic, special, hospital, research public and public/school library systems in the counties of Columbia, Dutchess, Greene, Orange, Putnam, Rockland, Sullivan, & Ulster. SENYLRC's purpose is to provide a leadership role in assisting and facilitating member libraries and library systems to cooperate and collaborate to advance the provision of timely reference and research resources and services to their community of users.
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5) Member Libraries – Communication & Service Enhancement		<i>Vision: An informed library constituency about each other and about Southeastern - - their mission, role, services, programs, and special expertise that leads to the sharing of resources, collaboration and partnering</i>			
Year	Goals	Activities	Funding	Players	Results
Ongoing	ML-O G-1 INFORMATION SHARING An informed library constituency about Southeastern programs, services, and issues relating to them and impacting on the library service they provide	ML-O 1.1 Communications via SENYLRC's Website	SENYLRC	Staff	An immediate and ongoing source of information
Ongoing	ML-O G-1	ML-O 1.2 Bimonthly printed communications through the Council's newsletter, <i>Newsline</i>	SENYLRC	Staff	Printed source of information
Ongoing	ML-O G-1	ML-O 1.3 Market SENYLRC's programs and services to member libraries	SENYLRC	Staff, Board	An informed constituency
Ongoing	ML-O G-1	ML-O 1.4 Facilitate and administer communications to targeted audiences through ample use of electronic listservs	SENYLRC	Staff	Listservs for committees, interest groups, and other groups as necessary

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Ongoing	ML-O G-1	ML-O 1.5 Inform libraries of legislative initiatives and their potential impact on academic and special libraries	SENYLRC	Director	Knowledgeable library managers positioned to contact legislators as needed
Ongoing	ML-O G-1	ML-O 1.6 Develop a more formal structure for member feedback opportunities	SENYLRC	Director, Board	Overall improved service by SENYLRC
Ongoing	ML-O G-1	ML-O 1.7 Use press released to share information beyond the library community about SENYLRC services	SENYLRC	Director, staff	Knowledge of SENYLRC in the public and private sector
Ongoing	ML-O G-1	ML-O 1,8 Investigate other means of effective communication	SENYLRC	Staff	An informed constituency
Ongoing	ML-O G-2 LIBRARY COLLABORATION Libraries of <u>all types</u> will be able to share information and resources with each other	ML-O 2.1 Provide opportunities for library information sharing and mentoring relationships		Staff, Board, libraries	The number of mentoring efforts in the region
Ongoing	ML-O G-2	ML-O 2.2 Through the <i>Interest Group</i> structure and associated listservs, provide an active forum for informational sharing and learning among librarians who share similar issues and services	SENYLRC	Staff, librarians	Values and therefore active interest groups
Ongoing	ML-O G-3 SERVICE EXCELLENCE Provide opportunities to recognize library and library staff service excellence in the region	ML-O 3.1 Develop member service recognition program; recognize at Annual Meeting and/or other venues	SENYLRC	Director, staff, Board	Service recognition awards
Ongoing	ML-O G-4 RESEARCH AGENDA Investigate, pilot and evaluate new and emerging issues for a service development agenda that leads to improved and enhanced library service in the region	ML-O 4.1 Create a task force of the Board and other individuals to identify a process that may result in an service development agenda for the subsequent year	RBDB, LSTA, other	Board	Introduction of new and innovative programs, services, methods, processes that otherwise would not be realized without an service development initiative

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Ongoing	ML-O G-4	ML-O 4.2 identify available funding sources for the annual service development initiative	RBDB. LSTA, other	Board, Task Force, RAC, Staff	Introduction of new and innovative programs, services, methods, processes that otherwise would not be realized without an service development initiative
Ongoing	ML-O G-4	ML-O 4.3 Identify regional and other external resources that may impact on the annual service development agenda	RBDB. LSTA, other	Board, Task Force, RAC, Staff	Introduction of new and innovative programs, services, methods, processes that otherwise would not be realized without an service development initiative
Ongoing	ML-O G-4	ML-O 4.4 Incorporate an evaluation component -- both of initiative and the service development process itself		Board, Task Force, RAC, Staff	
Current Year 2000-2001	ML-00 G-1 INFORMATION SHARING	Ongoing	ongoing	ongoing	ongoing
2000-2001	ML-00 G-2 LIBRARY COLLABORATION	Ongoing	ongoing	ongoing	ongoing
2000-2001	ML-00 G-3 SERVICE EXCELLENCE	Ongoing	ongoing	ongoing	ongoing
2000-2001	ML-00 G-4 RESEARCH AGENDA	Ongoing	ongoing	ongoing	ongoing
Year 1 2001-2002	ML-01 G-1 INFORMATION SHARING	Ongoing	ongoing	ongoing	ongoing
2001-2002	ML-01 G-2 LIBRARY COLLABORATION	Ongoing	ongoing	ongoing	ongoing
2001-2002	ML-01 G-3 SERVICE EXCELLENCE	Ongoing	ongoing	ongoing	ongoing
2001-2002	ML-01 G-4 RESEARCH AGENDA	Ongoing	ongoing	ongoing	ongoing
Year 2 2002-2003	ML-02 G-1 INFORMATION SHARING	Ongoing	ongoing	ongoing	ongoing
2002-2003	ML-02 G-2 LIBRARY COLLABORATION	Ongoing	ongoing	ongoing	ongoing
2002-2003	ML-02 G-3 SERVICE EXCELLENCE	Ongoing	ongoing	ongoing	ongoing
2002-2003	ML-02 G-4 RESEARCH AGENDA	Ongoing	ongoing	ongoing	ongoing

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Year 3 2003-2004	ML-03 G-1 INFORMATION SHARING	Ongoing	ongoing	ongoing	ongoing
2003-2004	ML-03 G-2 LIBRARY COLLABORATION	Ongoing	ongoing	ongoing	ongoing
2003-2004	ML-03 G-3 SERVICE EXCELLENCE	Ongoing	ongoing	ongoing	ongoing
2003-2004	ML-03 G-4 RESEARCH AGENDA	Ongoing	ongoing	ongoing	ongoing
Year 4 2004-2005	ML-04 G-1 INFORMATION SHARING	Ongoing	ongoing	ongoing	ongoing
2004-2005	ML-04 G-2 LIBRARY COLLABORATION	Ongoing	ongoing	ongoing	ongoing
2004-2005	ML-04 G-3 SERVICE EXCELLENCE	Ongoing	ongoing	ongoing	ongoing
2004-2005	ML-04 G-4 RESEARCH AGENDA	Ongoing	ongoing	ongoing	ongoing
Year 5 2005-2006	ML-05 G-1 INFORMATION SHARING	Ongoing	ongoing	ongoing	ongoing
2005-2006	ML-05 G-2 LIBRARY COLLABORATION	Ongoing	ongoing	ongoing	ongoing
2005-2006	ML-05 G-3 SERVICE EXCELLENCE	Ongoing	ongoing	ongoing	ongoing
2005-2006	ML-05 G-4 RESEARCH AGENDA	Ongoing	ongoing	ongoing	ongoing

